



Tuesday 15th November 2022

Dear parents and carers,

We're excited that your child has a Times Tables Rock Stars account! Their login details have been shared with them already. Go to <https://play.ttrockstars.com/login/23657> and enter their login details.

Please remind your child not to share their login details.

If you have any difficulties logging in or questions about TT Rock Stars in general, please contact the school (not Times Tables Rock Stars themselves) during normal school hours.

Rock and roll!

Ms Ackermann
Assistant Headteacher

FAQs

My child seems to be getting questions up to 12x12 - why is that?

Assuming that's not intentional, make sure they're playing in the Garage or Arena to get the tables we've set for them.

Why can't we login?

The most likely cause is that one of the three bits of information (school, username or password) hasn't been entered as above.

My child has chosen a rock name they're unhappy with - how do we change it?

Ask your child's teacher to reset their rock name so they can choose again when they login.

My child is unhappy with the look of their avatar - what can be done?

Everyone starts with the same avatar, no matter what rock name they've chosen. Simply change the hair, eyes and mouth to suit individual preferences.

Someone has logged in as my child and spent a load of their coins - what can we do?

Let your child's teacher know so that they can refund your child and speak to the class about trust and online safety.

Where is your privacy notice?

<https://ttrockstars.com/page/privacy>

BJS FEDERATION OF SCHOOLS

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Executive Headteacher

Andrea Parker, BA (Hons), NPQH, NPQEL

Head of School



[JessopPrimary](https://twitter.com/JessopPrimary)

Kenneth Baffoe
